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For Immediate Release:

Apartment Complexes and Mobile Home Parks with Internal Water Issues

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1:40 p.m.

Clayton County Water Authority (CCWA) General Manager H. Bernard Franks today mentioned during an 11 a.m. press conference with county officials that several apartment and mobile home park communities in the county continue to have low pressure or no water due to leaks on their side. These properties may be in the process of making necessary repairs.

PineView Apartments – 985 Mt. Zion Rd., Morrow – a leak on their side
Legacy at Riverdale – 6603 Church Street, Riverdale – no water due to leaks on their side
Arrowhead Townhomes – 330 Arrowhead Blvd, Jonesboro – leak on their side
Lakeside Townhomes – 5577 Riverdale Road, Atlanta – leak on their side
Enclave Apartments – Ft. Gillem - leak on their side
Village on Riverwalk – 5329 Riverwalk Lane, College Park – no water, their issue

Clayton Village Mobile Home Park – 6347 Tara Boulevard, Jonesboro, - leak on their side
Deer Creek Mobile Home Park – Daniel Drive, Stockbridge – leak on their side
Forest Valley Mobile Home Park – 4379 Hwy. 42, Ellenwood - leak on their side

Officials urge all property owners to check their property for internal leaks. It is critical that all leaks are identified as quickly as possible and repaired, or the meter shut off to stop water from flowing and pulling from our distribution system. Identifying these and getting them repaired, along with water main breaks on CCWA's side is what restores pressure to the water system.

Property owners with leaks on their side of the system need to have a plumber or maintenance staff repair these leaks as soon as possible and keep the water off until they are repaired. Customers who have low pressure or no water may find they have leaks once pressure and service is restored. If they have leaks, they should contact a plumber as soon as possible. As customers see improvements in pressure, they will probably experience air in their lines and discoloration issues.

Typically running cold water for a few minutes clears this up.

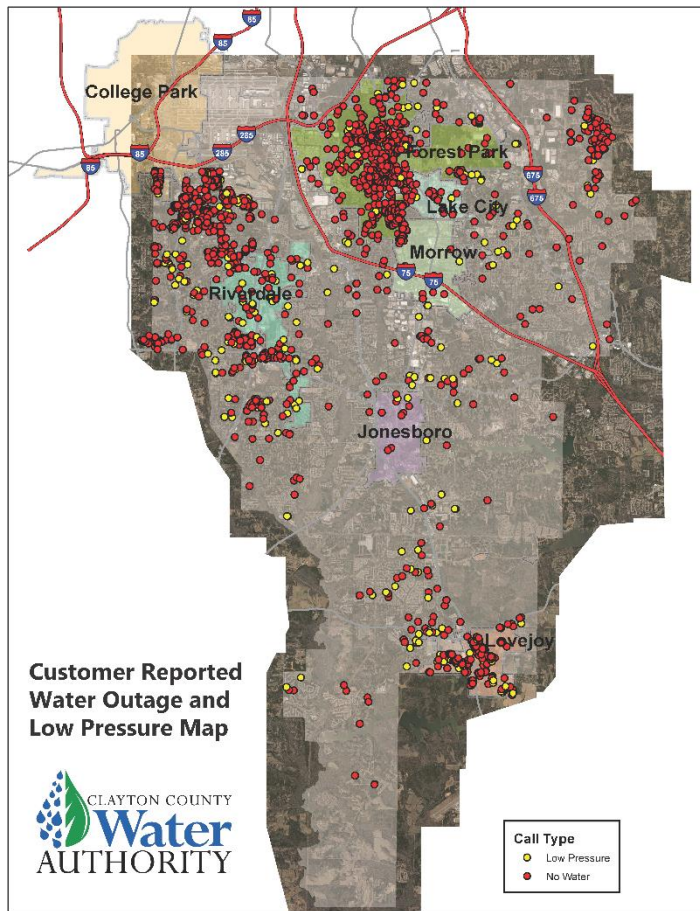
“While we cannot provide a projected timeline for a return to a normal state, please be assured we are working around the clock and improvements are being made,” Franks adds.

What happened?

The freezing temps that hit Metro Atlanta over the holiday weekend resulting in frozen pipes and main breaks causing low pressure and water outages for some parts of our county, particularly in Forest Park, Ellenwood and Riverdale.

Subfreezing temperatures lasting several days like we have experienced can have a huge impact on a water distribution system. Pipes burst because the water inside them expands as it gets close to freezing, and this causes an increase in pressure inside the pipe. When the pressure gets too high for the pipe to contain, it ruptures. Soil can contract and expand and cause the pipe to burst as well. Having small and large pipes burst throughout the county has a major impact on our system being able to maintain storage and pressure. That is why it is critical to identify leaks as quickly as possible so water can be shut off.

Once system pressure drops below 20 psi, all water providers are required by Georgia Environmental Protection Division (EPD) to issue a boil water advisory as a precaution for affected areas. This boil water will last for customers with low pressure until pressures are back to normal and required testing confirms water meets all parameters and is safe to consume without boiling first. Customers with no water will be required to boil their water once service is restored to their home or business. We will share updates to the boil water advisory as we are able to restore service back to normal.



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